

Tuesday 03 August 2021

Somerset Waste Partnership service update

Returning for missed collections: If waste is not collected, report it after 7pm on the due day via My Waste Services at somersetwaste.gov.uk. We aim to return for reported missed rubbish within two working days, and reported missed recycling on the next scheduled day. If recycling is missed and reported twice, it should be collected within two working days. For delayed recycling options, including food waste, visit [Recycling options](#).

Suspended garden waste collections: Due to restart from Mon13Sep, this has freed staff to help recycling collections. All subscriptions have been automatically extended by eight weeks. News, contact form and phonenumber details here: [Garden waste suspension](#).

Today's collections and return collections: Apologies; while most collections complete correctly, some may be missed. Situation changes during the day; not finalised until crews return. More details: [Service update](#).

Recycling Mendip: Back Tue10Aug for collections missed Tue03Aug in-around East and West Pennard, Lydford on Fosse, Wraxall.

Recycling Somerset West and Taunton: Back Tue10Aug for collections missed Tue03Aug in-around Bishop's Hull, Taunton.

Recycling South Somerset: Back Tue10Aug for collections missed Tue03Aug in-around Castle Cary, Mudford, Pen Mill, Yeovil.

Return recycling, Somerset West and Taunton: Back Tue03Aug for collections missed Mon02Aug in-around Creech St Michael, Monkton Heathfield, Taunton, and collections missed Tue27Jul in-around Ashbrittle, Bathealton, Chipstable, Croford, Dipford, Fitzhead Maundown, Kittisford, Langford Budville, Langley, Langley Marsh, Milverton, Raddington, Staplehay, Stawley, Taunton, Waterrow, Wiveliscombe.

Return recycling, South Somerset: Back Tue03Aug for collections missed Mon02Aug in-around Yeovil, and collections missed Tue27Jul in-around Barwick, East and West Coker, Yeovil.

SWP and contractor SUEZ sincerely apologise for the disruption. Similar pressures on many waste authorities. More disruption is likely. The national LGV driver shortage is more acute in Somerset, given its role as a distribution hub, worsened by higher pandemic waste levels, Covid "pingdemic" isolations, training and testing delays, EU driver departures, and reopened retail demand. Recruitment of 25+ new LGV driver/loaders underway - see: suez.co.uk/en-gb/join-our-team-in-somerset, email somersetjobs.uk@suez.com, call 07970 724559 - and other SUEZ staff now training as LGV drivers.

Covid self-isolation: Self-isolation exemption for waste workers has not begun; those "pinged" must isolate. SUEZ is working to confirm and start the exemption request process.